

SUNDEEP SHARMA

USA

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TECHNICAL PROJECT MANAGER

Mobile & Cloud Technology Enthusiast Who Believes in the Servant Leader Approach with a Product Development Mindset

Results-driven mobile architect with a passion for mobile and cloud technology development who leverages a hands-on leadership style and product development mindset to drive impactful outcomes. Adept at orchestrating end-to-end project life cycles, from conception to delivery, with a focus on mobile application development, team leadership, and cloud solutions. Proven success in managing cross-functional teams, ensuring on-time, within-budget delivery of high-quality applications for global brands. Skilled in a wide range of project management tools like Jira and Confluence. Committed to lifelong learning, continuous improvement, and team development through mentorship and professional certifications.

IMMEDIATE VALUE OFFERED

**Mobile Application Development | Project Management | Team Leadership | Cloud Practitioner
Testing & Mitigation | Quality & Compliance | Production | People Development |**

CAREER TRAJECTORY

Metmox Inc. | Saint Joseph, MI

04/2019 – 04/2024

Technical Project Manager, Client – Whirlpool Corporation

Spearheaded a 22-member mobile app development team to deliver apps in Android and IOS platforms for Whirlpool's Maytag brand. Coordinated with offshore development, quality, development operations, platform, and scrum master, keeping delivery on-time and within budget. Managed preproduction testing of the new appliance and mobile apps with Cubic Foot (CUFT) users in collaboration with a 3rd-party vendor, covering appliance installation and setup training. Tracked project progress in Jira and Confluence, maintained risk register, compiled mitigation plan, and highlighted the known risk for all stakeholders.

RESULTS:

- Earned a 4.8/4.9 app rating by producing Maytag mobile app with SSO/message center/favorites features and sent to production for AOS and IOS platforms in Play Store/App Store by defining project objectives and maximizing ROI through quality and timely delivery.
- Chaired IOT Give-n-Take sessions, gathering insights for upcoming IOT technology, Bluetooth, Matter, ESP32, Sparkfun Microcontroller, Matter, and MQTT protocols.
- Mentored team to gain professional certifications such as AWS Cloud Practitioner and Scrum Master as well as training team in accessibility testing, improving app rating and state law requirements.
- Designed and implemented SSO login using Gmail and Amazon integration.

InfoVison, Inc. | Dallas, TX

11/2017 – 04/2019

Senior Android Developer, Client – Verizon Communications, Inc.

Developed Android app novel features leveraging Java technology. Supported field technicians by resolving production issues, repairing and deploying them on a given Service Level Agreement (SLA).

RESULTS:

- Integrated WCAG 2.0 accessibility features into the Verizon mobile app to meet business needs, expanding the customer base and complying with regulations.
- Lowered the manual regression testing cost by 60%, adding 100+ test cases to validate features, heading the test automation team to automate the Android app utilizing Java Appium/Selenium.
- Reduced project maintenance costs 5% by counteracting rising call center maintenance and implementing an in-app message center feature.

NIIT Technologies, USA | Hartford, CT

07/2015 – 11/2017

Android Developer, Client – Voya Insurance

Formed offshore 4-member mobile development team to deliver Voya Android app, translating requirements into app features and coordinating with business analysts and backend team to develop an Application Programming Interface (API). Detailed quick demo product capabilities of Voya financial solutions for marketing team of 20 and deployed them to Voya production platform/system to enable client demonstrations.

NIIT Technologies, USA, Continued**RESULTS:**

- Optimized and deployed a prototype mobile application for potential Voya clients.
- Produced more than 100 deliverables for download and demonstration purposes.
- Crafted a web application for Voya's "Newborn Baby \$500 Gift" initiative to be launched on newborn baby establishment day. Project link: <https://bit.ly/3V6EVa8>.

Atos USA | Greenville, SC**11/2014 – 07/2015****Android Architect, Client – BMW Group**

Provided technical solutions and suggestions that kept client projects on track. Reviewed design documents, updated project status, and organized weekly project demonstrations/team accomplishments for clients. Followed client code best practices and quality guidelines. Trained an offshore team of 10, ensuring effective execution. Afforded mentorship and training in Agile scrum, led scrum ceremonies, and ensured adherence to scrum practices within the team.

RESULTS:

- Delivered the BMW F1 mobile app on-time and within BMW quality standards while creating client relationship relationships that expanded the account to include additional project phases.
- Increased team efficiency 20% by maintaining the digital Scrum-Kanban board in sprints for user stories and tasks, helping to deliver products on-time and within quality standards.
- Ensured process development success by creating a physical Kanban board with task name and owner in Sticknote board and tracking to completion.

PERSONAL PROJECTS**IOT Device Development in ESP32 & SparkFun M240P Microcontroller + Arduino**

- Created an IOT device to control a Neo Light ON/OFF, changing color and dimming/humidifier using a SparkFun M240 Microcontroller and Matter Protocol.
- Developed RESTful microservice utilizing Spring Boot 3.0 for Mobile App (GitHub).
- Hosted website in AWS using S3 + CDN + Certificate Manager + Route 53 (miniHomeKitchen.com | MachineMindInnovation.com | sundeepsharma.net)

EDUCATION**PG Diploma in Computer Languages (CDAC DAC)**

Pune University | Pune, India

Masters in Social Work

Pandit Ravi Shankar Shukla University | Raipur, Chhattisgarh, India

Masters in Commerce

Govt PG College, Guru Ghasi Das University | Bilaspur, Chhattisgarh, India

Bachelor of Commerce

Govt PG college, Guru Ghasi Das University | Bilaspur, Chhattisgarh, India

CERTIFICATIONS**PMP** – Project Management Professional from PMI.org Credential # 3812115**CSM** – Certified Scrum Master from Scrum.org Credential # 000557594**Amazon AWS Cloud Practitioner CLF-C01** – Sun Certified Mobile Application Developer SCMAD 1.0, Sun Certified Java Developer SCJP 1.4**Certified Java Programmer SCJP** – Sun MicroSystem / Oracle**Certified Mobile Application Developer SCMAD** – Sun MicroSystem / Oracle**TECHNICAL SKILLS****Programming Language:** Core Java, Kotlin, Java, J2EE, HTML, CSS, JavaScript, Gradle**Framework:** Spring Boot, Microservices, RESTful Web Service, AWS IOT core, Grafana, MQTT**Tools:** , Android Studio, IntelliJ, VSCode, Google Firebase, Breeze Analytic, New Relic, Leak canary, Arduino Sketch**Project Management Tools:** Jira, Confluence, Smartsheet, MS Clarity, MSOffice 365, Product Roadmap & Strategy, Predictive, Agile, Scrum, ScrumBan, SAFe, MS Project Plan.**SDLC:** Software Development Management, Technical Solution Design, Cloud Computing, RESTful, Web Service, Salesforce Trailhead**Database & RDBMS:** Time Stream DB, Cassandra, PostgreSQL, MySQL, H2DB